APPENDIX A

BALANCED SCORECARD - PLANNIN	NG	FHDC			SEBC		ws			
	% IN TIME	Total apps	No. in time	% IN TIME	Total apps	No. in time	% IN TIME	Total apps	No. in time	
APRIL 2015	70 114 THVIE	Total apps	No. III tillic	70 IIV TIIVIE	Total apps	ivo: iii tiiiie	70 IIV TIIVIE	Total apps	ivo: iii tiiiie	
MAJOR APPLICATIONS	0%	, C	0	0%	, 2	2 0	0%	, 2	. 0	
MINOR APPLICATIONS	66%	6	5 4	88%	26	5 23	84%			
OTHER APPLICATIONS	80%	2 0	16	83%			83%			
No of applications on hand at end										
of month										
Major/Minor/Other	115			248			363			
% of Clean apps				_	37%		_			
MAY 2015										
MAJOR APPLICATIONS	100%	6 2	2	0%	, c	0	2%	2		
MINOR APPLICATIONS	75%	6 8	6	71%	38	3 27	72%	46	33	
OTHER APPLICATIONS	67%	6 15	5 10	70%	71	. 50	70%	86	60	
No of applications on hand at end										
of month										
Major/Minor/Other	125			215			240			
% of Clean apps					41%					
JUNE 2015										
MAJOR APPLICATIONS	0%	6 2	2 0	100%	5 2	2 2	50%	, 4	2	
MINOR APPLICATIONS	64%	1 4	9	59%	22	2 13	61%	36	22	
OTHER APPLICATIONS	65%	2 0	13	86%	63	52	78%	83	65	
Total All app. types recd.		73	3					274		
No of applications on hand at end										
of month										
Major/Minor/Other		119			218			337		
% of Clean apps					41%					
QUARTER 1 - 2015/16										
MAJOR APPLICATIONS	60%			40%			50%			
MINOR APPLICATIONS	69%			73%			72%			
OTHER APPLICATIONS	69%	59	41	77%	216	168	76%	275	209	

	119			217 40%			336	
75%	4	3	0%	0	0	75%	4	3
77%	13	10	50%	28	14	50%	41	24
73%	26	19	77%	87	67	76%	113	86
								_
								-
	115			211			326	_
			21%					
		- 1						-
				2				5
			74%			64%		29
80%	20	16	100%	50	50	94%	70	66
		- 1			- 1			
95			204			299		
			34%					
								-
								-
								-
								-
								_
	77%	75% 4 77% 13 73% 26 115	75% 4 3 77% 13 10 73% 26 19 115	75% 4 3 0% 77% 13 10 50% 73% 26 19 77% 115 43% 7 3 100% 50% 18 9 74% 80% 20 16 100%	75% 4 3 0% 0 77% 13 10 50% 28 73% 26 19 77% 87 115 211 21% 43% 7 3 100% 2 50% 18 9 74% 27 80% 20 16 100% 50	75% 4 3 0% 0 0 0 77% 13 10 50% 28 14 73% 26 19 77% 87 67 115 211 21% 115 211 21% 115 21 21% 115 21 21% 115 21 21% 115 21 21% 115 21% 115 21 21% 115 21	75% 4 3 0% 0 0 75% 77% 13 10 50% 28 14 50% 73% 26 19 77% 87 67 76% 76% 76% 76% 76% 77% 211 21% 77% 27 20 64% 80% 20 16 100% 50 50 94%	75% 4 3 0% 0 0 75% 4 77% 13 10 50% 28 14 50% 41 73% 26 19 77% 87 67 76% 113 115 211 326 21% 326 43% 7 3 100% 2 2 55% 9 50% 18 9 74% 27 20 64% 45 80% 20 16 100% 50 50 94% 70